

About Arthrex

In addition to its legacy of world-class medical education, Arthrex is proud to announce Arthrex RSP, via The Pinnacle Health Group, to support health care providers with coding, coverage and reimbursement questions and to help facilitate appropriate patient access to Arthrex products.

The Arthrex Reimbursement Support Program is intended to provide appropriate product and reimbursement support only. Arthrex makes no assurances that the use of the Arthrex Reimbursement Support Program will guarantee coverage or reimbursement of any item or service. Providers are responsible for determining that a particular product or procedure is appropriate and medically necessary for a given patient and determining and submitting appropriate codes, charges, and modifiers for services rendered in accordance with apolicable laws and abour requirements.



arthrex.com

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Arthrex Reimbursement Support Program (RSP)

Convenient, Comprehensive Reimbursement **Claims Support and Guidance**

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Help facilitate patient access with Arthrex RSP, an online portal that provides reimbursement claims support and guidance for in-demand orthobiologics products.

This comprehensive program supports health care providers with coding, coverage, and reimbursement questions to help facilitate appropriate patient access to Arthrex biologic products. Arthrex RSP's platform provides education and support regarding claims submissions, claims status, prior authorization, appeals, and similar processes and requirements.

Contact Details

- Portal: ArthrexRSP.com
- Phone: 1-844-604-6359
- Fax: 1-844-533-1068

Hours of Operation

9:00 AM-6:00 PM (EST) Monday through Friday

The Arthrex RSP online portal, or "HUB," can be accessed by providers and staff using mobile and desktop devices.

- Arthrex RSP offers claims escalation support and product-specific reimbursement information
- Centralized collection location for patient data and clinical evidence to support payor coverage
- The Arthrex RSP HUB includes access to phone, chat, online reimbursement, and technical support

Arthrex RSP is available to providers currently using select Arthrex orthobiologics products.

To learn more sign up access to the Arthrex RSP HUB, visit ArthrexRSP.com.

